



Hotel Xcaret Mexico Room Category Descriptions and Details

Hotel Xcaret Mexico is an “All fun” inclusive family friendly resort that embraces and highlights the best of the Mexican and Mayan cultures. It has 900 suites and is divided into 5 buildings called Houses: Viento, Tierra, Espiral, Agua (18 years old and up), and Fuego (18 years old and up).

- **Espiral**
 - In the main area of the resort with the largest concentration of basic suites
- **Viento**
 - Family focused area closest to the octopus pool and Chibali restaurant
 - The Master Family Suite is in this building
- **Tierra**
 - Oceanfront Family rooms are only in this building
 - Presidential Family Suite is in this building
- **Agua**
 - Adults only - 18 years and up
 - Direct access to the Muluk Spa
 - Includes two free hydrotherapy passes per suite
 - All suites that have the word “Spa” in the name are in this building
 - **Does not have access to Fuego building or Fuego amenities**
- **Fuego**
 - Adults only - 18 years and up
 - Exclusive access to Fuego Restaurant
 - Exclusive access to the Fuego rooftop pool and bar
 - Butler service
 - Oceanfront Swim Up rooms are only in this building
 - Presidential Adults Suite is in this building and has a direct stair access to the rooftop pool and bar area
 - These suites bypass front desk check in and go directly to the private check in lobby in the Fuego building
 - All suites that have the word “Adult(s)” or “Fuego” are in this building





Room Categories (in order of lowest priced to highest)

Suite Garden - Located in Viento, Espiral, or Tierra house. Has a view of either the interior of the resort areas or jungle view along the side of the resort.

Suite River - Located in Viento or Espiral house. Has a view of the river side of the resort (facing in towards the chapel).

Suite Ocean View - Located in Tierra or Espiral house. Has some view of the ocean.

Suite Garden Spa - Located in Agua house. These rooms are located the furthest into the jungle side of the property and are in the quietest areas, facing the interior of the resort. These rooms directly connect to the Muluk Spa and have the addition of the steam showers and stone tubs on the patio and come with two free hydrotherapy circuit passes. Only 1 King bed is available in this room category. Adults only.



Suite River Spa - Located in Agua house. These rooms are located the furthest into the jungle side of the property and are in the quietest areas, facing the river side. These rooms directly connect to the Muluk Spa and have the addition of the steam showers and stone tubs on the patio and come with two free hydrotherapy circuit passes. Only 1 King bed is available in this room category. Adults only.

Suite River Adults - Located in Fuego house. Has a view of the river side of the resort (facing in towards the chapel). This building is closest to the ocean, has butler service, and has access to the Fuego Restaurant and Fuego Rooftop Pool & Bar. These rooms only have 1 King bed. Ages 18 and up only.

Suite Ocean Front Family - Located in Tierra house. Has the most direct ocean view in a family friendly area. These rooms may sound like they are larger, but they are the exact size and layout of all the other suites - the difference is that you are guaranteed to be in Tierra and have an ocean front view.

Swim Up Garden - Located in Viento, Espiral, or Tierra house. Has direct access to a pool from your room. Rooms could face the interior of the resort (facing the Octopus pool or the pool in the middle of the resort) or the jungle side. You do not get to decide where your suite is located.

Suite Ocean Front Adults - Located in Fuego house. Has the most direct ocean front views, room is facing the ocean, has butler service, and has access to the Fuego Restaurant and Fuego Rooftop Pool & Bar. These rooms only have 1 King bed. Ages 18 and up only.

Swim Up Ocean Front (Adults) - Located in Fuego house. Located on the bottom level, with the most direct ocean front views, and has direct walk out access to the lower-level Fuego building pool from your room. This building is closest to the ocean, has butler service, and has access to the Fuego Restaurant and Fuego Rooftop Pool & Bar. These rooms only have 1 King bed. Ages 18 and up only.

Junior Suite - Located in Espiral or Tierra house. Junior Suites include private round-trip transportation, 2 - 50-minute massages (with a minimum stay of 3 nights), butler service, 5 full bottles of liquor per room, and access to the Fuego building and all Fuego building amenities. 1 King bed and 1 fold out sofa only, 3 people max per room. Suites are 1,356 square feet and have a separate living space with dining table, wet bar, and guest half bath. Most have an additional patio space.

Junior Suite Spa - Located in Agua house. These rooms are located the furthest into the jungle side of the property and are in the quietest areas. These rooms have the addition of the steam showers. Junior Suites include private round-trip transportation, 2 - 50-minute massages (with a minimum stay of 3 nights), a hot tub on the patio, butler service, 5 full



bottles of liquor per room, and access to the Fuego building and all Fuego building amenities. 1 King bed and 1 fold out sofa only, 3 people max per room. Suites are 1,356 square feet and have a separate living space with dining table, wet bar, and guest half bath. Most have an additional patio space. Ages 18 and up only.

Junior Suite Adults - Located in Fuego house. Ages 18 and up only. Most are on the corner of the building and have both an ocean view and a jungle view. Junior Suites include private round-trip transportation, 2 - 50-minute massages (with a minimum stay of 3 nights), butler service, 5 full bottles of liquor per room, a hot tub on the patio, and access to the Fuego building and all Fuego building amenities. 1 King bed and 1 fold out sofa only, 3 people max per room. Suites are 1356 square feet and have a separate living space with dining table, wet bar, and guest half bath. Most have an additional patio space. Ages 18 and up only.

Family Master Suite (only 1 available) - Located in Viento house. 5 guests maximum, with 3 adults maximum, even though the website says otherwise. Has a view of the interior side of the resort and the Octopus Pool - YOU CAN SEE SOME OF THE PARKING LOT FROM THIS ROOM. The Family Master Suite also includes private round-trip transportation, 2 - 50-minute massages and 2 - 90 minute body wrap treatment (with a minimum 3 night stay), butler service, 5 full bottles of liquor per room, and access to the Fuego building and all Fuego building amenities (for those 18 and over). 1 King bed in one room and 2 queen beds in the 2nd bedroom, each with their own bathrooms. (There is not a fold out sofa in this suite.) There is a living area, wet bar area, dining table for ten guests, and half guest bath in this suite.

Presidential Family Suite (only 1 available) - Located in Tierra house. Over 2,400 square feet. 2 bedrooms, 2 and a half baths - 1 with a King bed, 1 with 2 Queen beds, 5 people max and 3 adults max per room. Presidential Suites include private round-trip transportation, 2 - 50-minute massages and 2 - 90 minute body wrap treatment (with a minimum 3 night stay), a plunge pool on the patio, butler service, 5 full bottles of liquor per room, and access to the Fuego building and all Fuego building amenities (for those 18 and over).

Presidential Suite Ocean Front Adults (only 1 available) - Located in Fuego house (highest category at this resort). Ages 18 and up only. Over 2,400 square feet. 2 bedrooms, 2 and a half baths - 1 with a King bed, 1 with 2 Queen beds, 4 adults max per room (even though the website says otherwise). This suite includes private round-trip transportation, 2 - 50-minute massages and 2 - 90 minute body wrap treatment (with a minimum 3 night stay), a plunge pool on the patio, butler service, 5 full bottles of liquor per room, and access to the Fuego building and all Fuego building amenities (for those 18 and over). This suite has direct stair access to the Fuego building rooftop pool and bar.



Room Details

- Most room categories have either 1 king bed or 2 queen beds. *Rooms in Casa Agua and the Fuego buildings, and the Junior Suites only have 1 King bed. Bedding types are not guaranteed.
- A fold out sofa is located in each room, except the Master and Presidential suites.
- 3 Adults maximum per room, with 4 total people maximum per room
- The jump off platform rooms are the "River Suite" category. They can NOT be booked in advance and are only available as an upgrade once on site, pending availability.
- Casa Fuego is a premium category. It can only be accessed by those that have "Adults" room categories and are for 18 and up only. The rooftop pool and bar and Fuego Restaurant can only be accessed by those that have "Adults" room categories. This is the only building with butler service, unless you are in a Junior Suite, Master Suite, or Presidential Suite - all those categories receive butler service and have full access to the Fuego building and the Fuego amenities.
- Casa Fuego is the only building with a rooftop pool.
- Junior Suites, Master Suites, and Presidential Suites all include private round-trip transportation and 2 - 50-minute massages (with a 3 night minimum). All these categories have butler service and access to the Fuego building and Fuego amenities.
- Spa Hydrotherapy Services - \$35 passes per person, adults only
- Sunday Brunch is \$60 per person and is in Las Cuevas restaurant. This brunch is accessible for both Hotel Xcaret Arte & Hotel Xcaret Mexico guests. Sunday brunch is included at no charge for those in Fuego "Adults" building rooms, Junior Suites, Family Master Suite, and Presidential Suites.
- Currently, there are NO official exchange privileges between the properties - Hotel Xcaret Mexico guests can NOT go to Hotel Xcaret Arte.

